PDA Mediation & Arbitration Service

In any decorating project, unforeseen issues can arise.

Being a PDA member, in the event you have a dispute with your client, we act as an independent mediator. Either party can call on the PDA to step in and help resolve an issue.

Our experts are on hand to evaluate the quality of work done and investigate a complaint.

The Association can also arbitrate a dispute resolution, aiming to reach an amicable solution for both parties.

The major benefit of the PDA Mediation and Arbitration service is the personal touch - the matter is dealt with discreetly and fairly. We provide a human point of contact throughout what can be a distressing process for both parties.

Next Steps...

Three simple steps to help guide you:

1. Contact the PDA Team on **02476 353776** to discuss your complaint
2. Email **info@paintingdecoratingassociation.co.uk** with a full detailed description of your complaint
3. Please provide images (before and after if possible). All images should be taken at a distance of 1.5 metres as set by the British Standards

